ИНСТИТУТ ПО ПУБЛИЧНА АДМИНИСТРАЦИЯ

Е-Управление за бъдещето, което искаме
доклад на ООН, 2014

The government is a "platform", not a "vending machine"

Ирина Василева

UNPACS United Nations Public Administration Country Studies

UNITED NATIONS
E-GOVERNMENT SURVEY 2014
E-GOVERNMENT FOR THE FUTURE WE WANT

	Country	Rank 2014	Rank 2012	Rank 2010(08)
	Korea		1	1
	Netherlands		2	5
	United Kingdom		3	4
	Denmark		4	7
	USA		5	2
	France		6	10
	Sweden		7	12
	Norway		8	6
	Finland		9	19
	Singapore		10	11
	Kazakhstan		38	46
	Malaysia		40	32
	Antigua and Barbuda		49	55
	Serbia		51	81
	Bulgaria	73(-13)	60(-16)	44(43)

Belarus	55	0.6053
Georgia	56	0.6047
Brazil	57	0.6008
Cyprus	58	0.5958
Barbados	59	0.5933
Antigua and Barbuda	60	0.5927
Armenia	61	0.5897
San Marino	62	0.5823
Mexico	63	0.5733
Romania	64	0.5632
Mongolia	65	0.5581
Republic of Moldova	66	0.5571
Venezuela	67	0.5564
Azerbaijan	68	0.5472
Serbia	69	0.5472
China	70	0.5450
Turkey	71	0.5443
Peru	72	0.5435
Bulgaria	73	0.5421
Sri Lanka	74	0.5418
Tunisia	75	0.5390
Mauritius	76	0.5338
Panama	77	0.5242

Развитие на България според докладите на ООН

eGovernment Development

eParticipation

eGovernment Development framework: On-line Services, Telecommunication infrastructure, Human Capital

e-Participation framework: e-Information, e-Consultation, e-Decision making

България

E-Government (2014 EGDI: 0.5421)

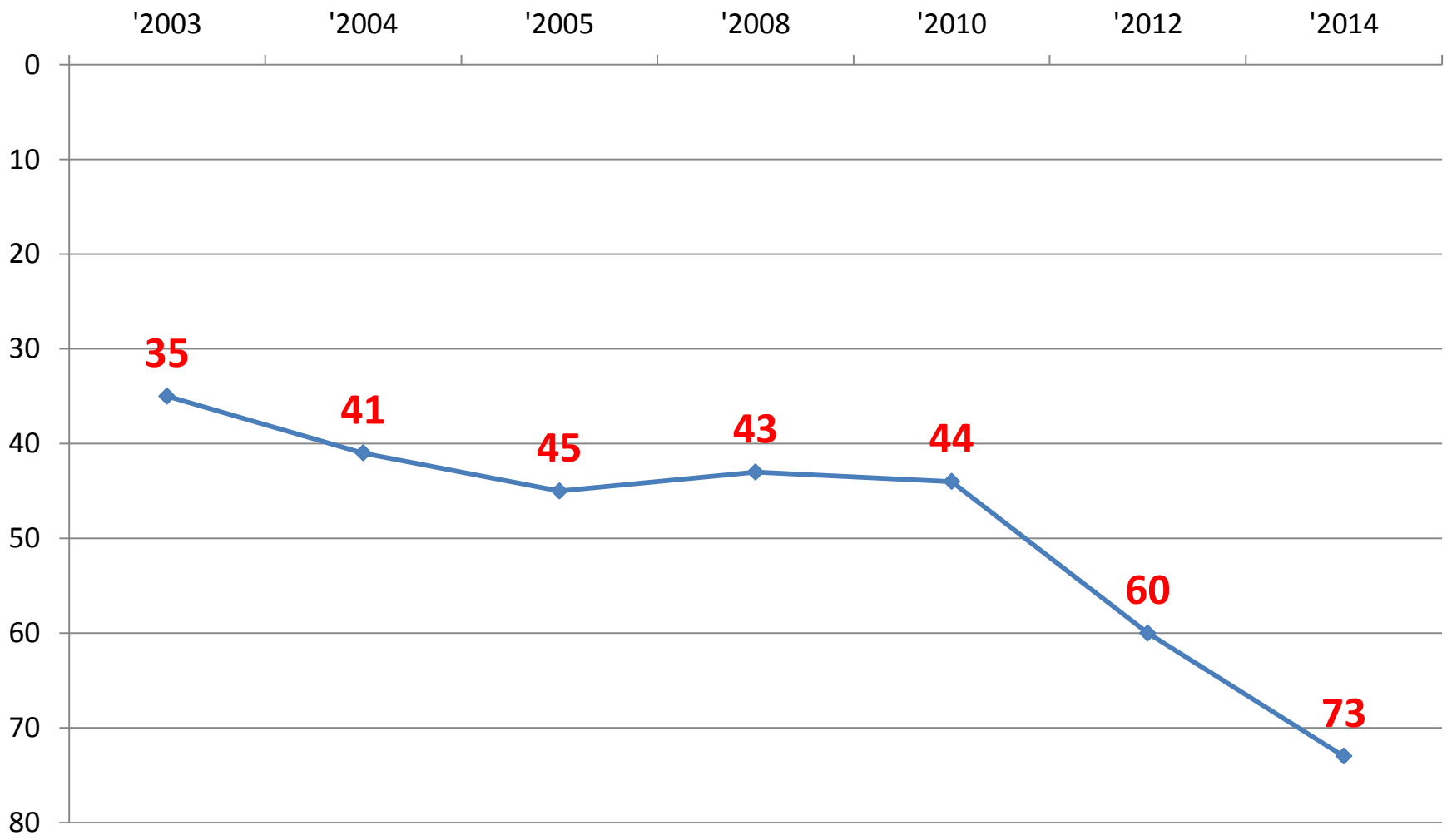
2014 Rank	73
2012 Rank	60
Change	+13

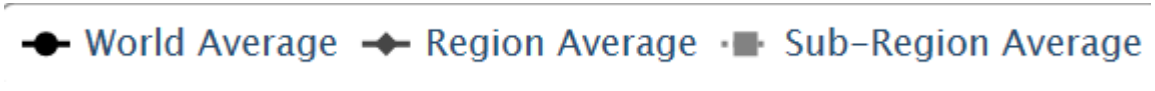
E-Participation (2014 EPART: 0.2549)

2014 Rank	122
2012 Rank	134
Change	-12

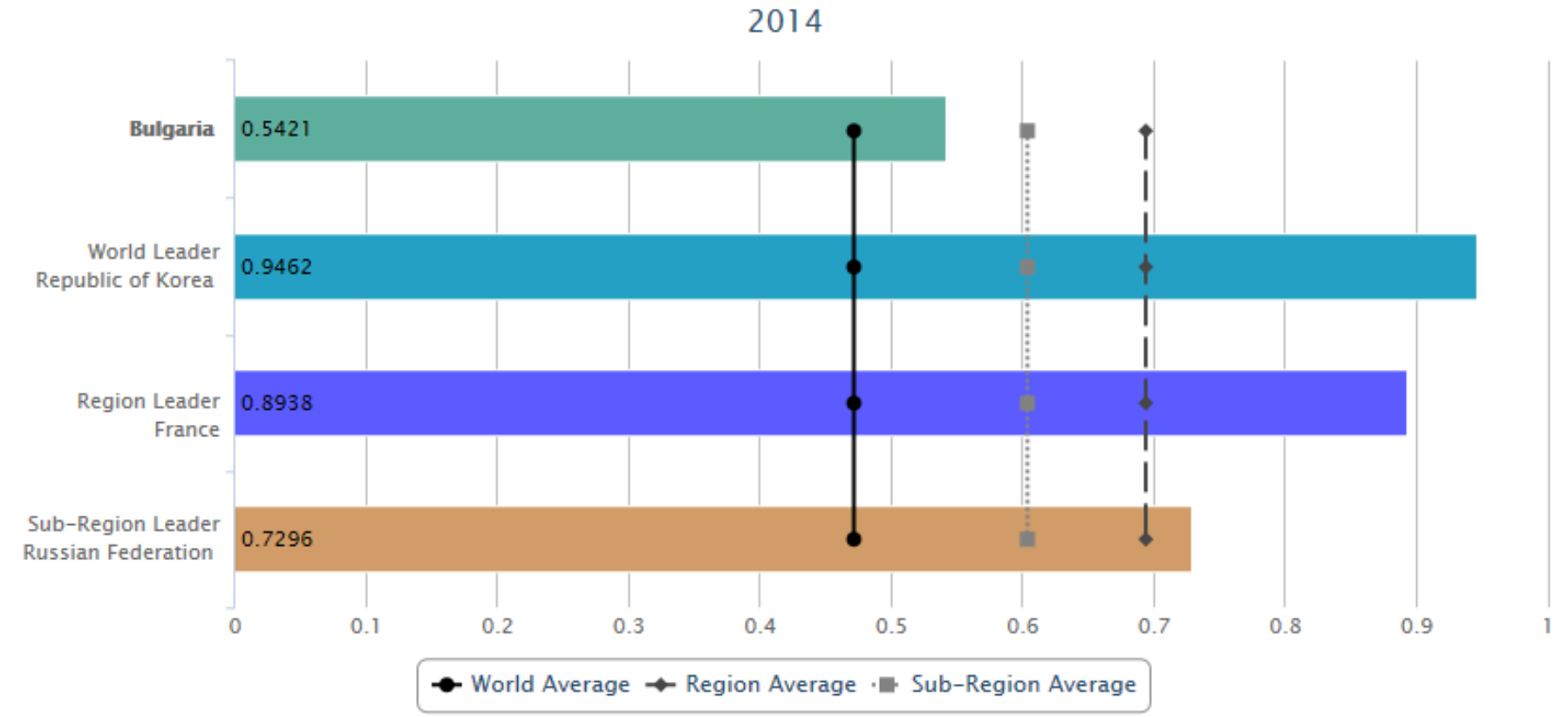
България

UN eGov index





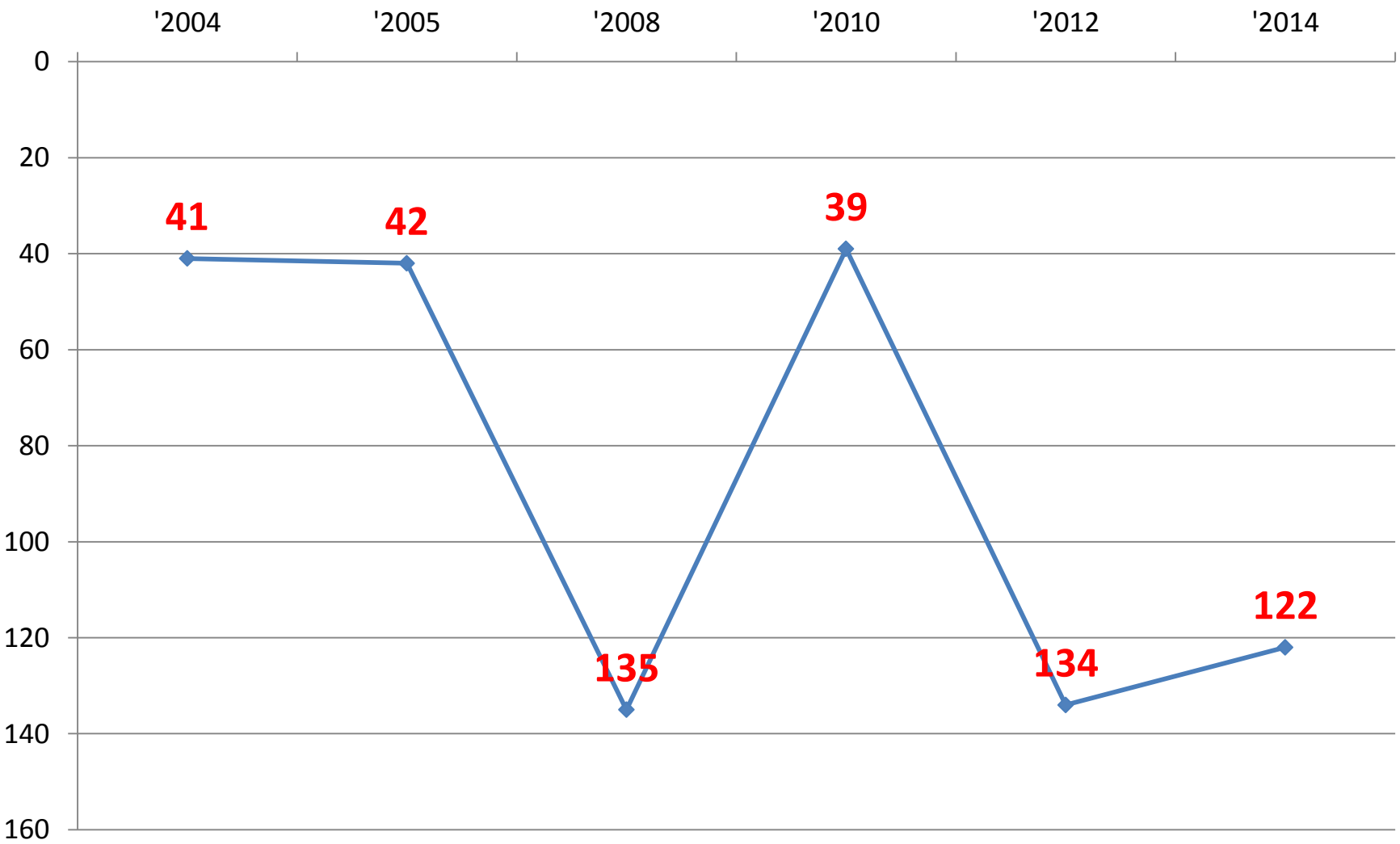
E-Government Development Index



EGDI Rank	2014	2012	2010	2008	2005	2004
Bulgaria	73	60	44	43	45	41

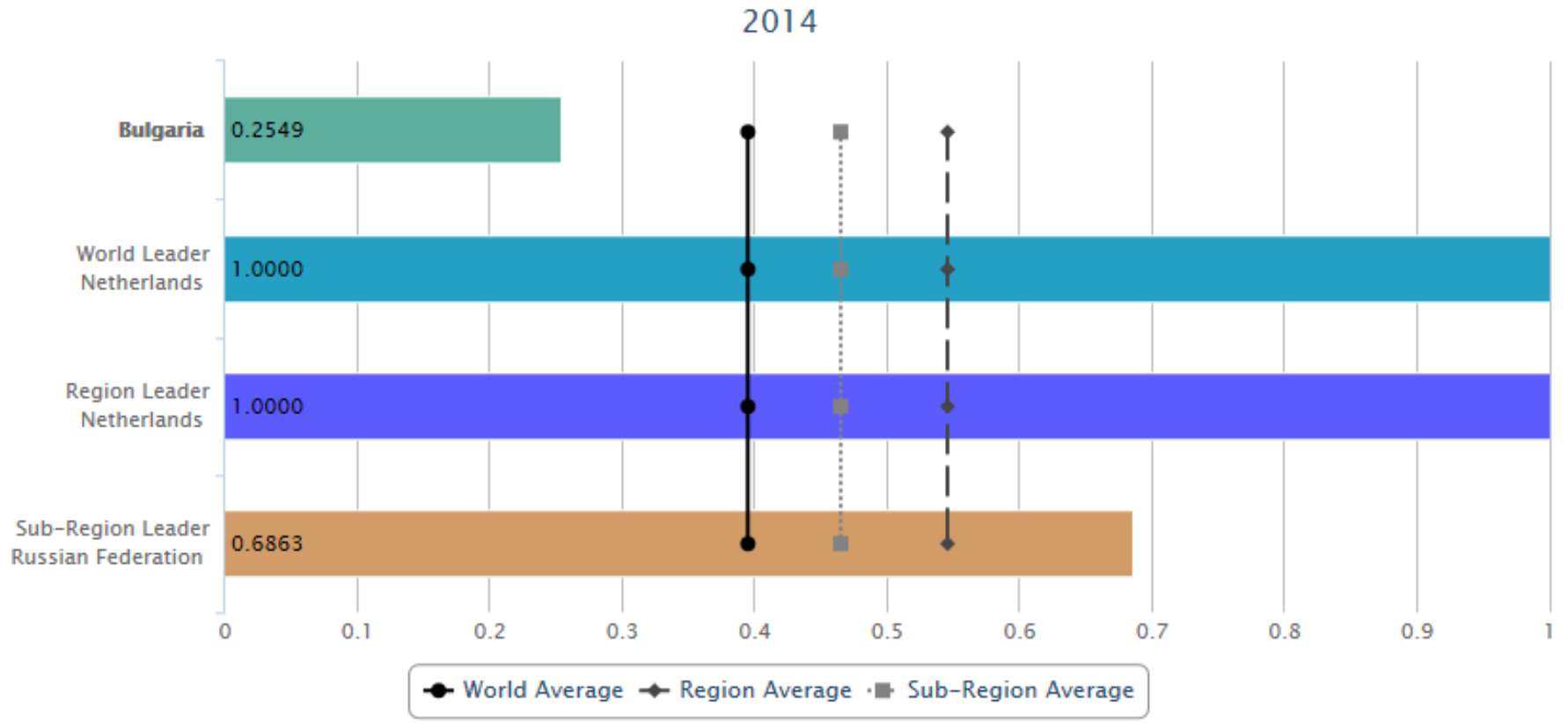
България

UN ePart index

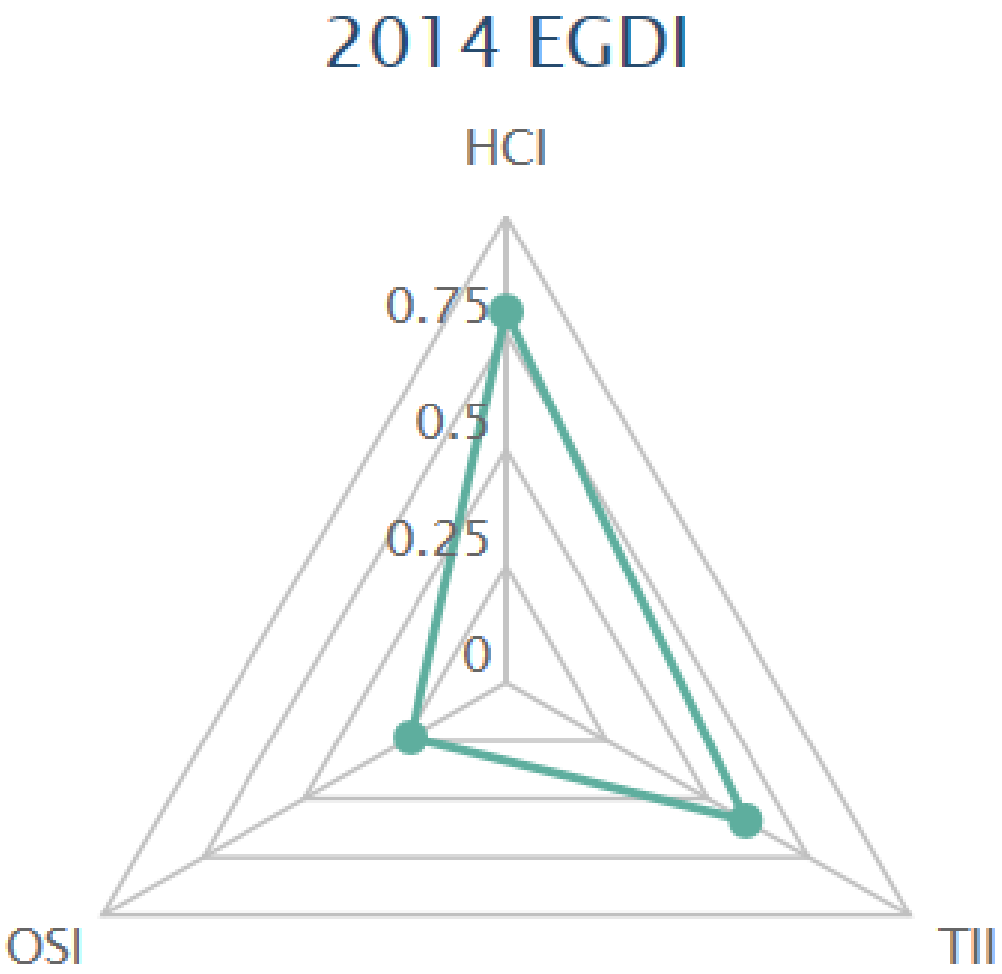


World Average	Region Average	Sub-Region Average
0.3947	0.5454	0. 4647

E-Participation Index



EPART Rank	2014	2012	2010	2008	2005	2004
Bulgaria	122	134	39	135	42	41

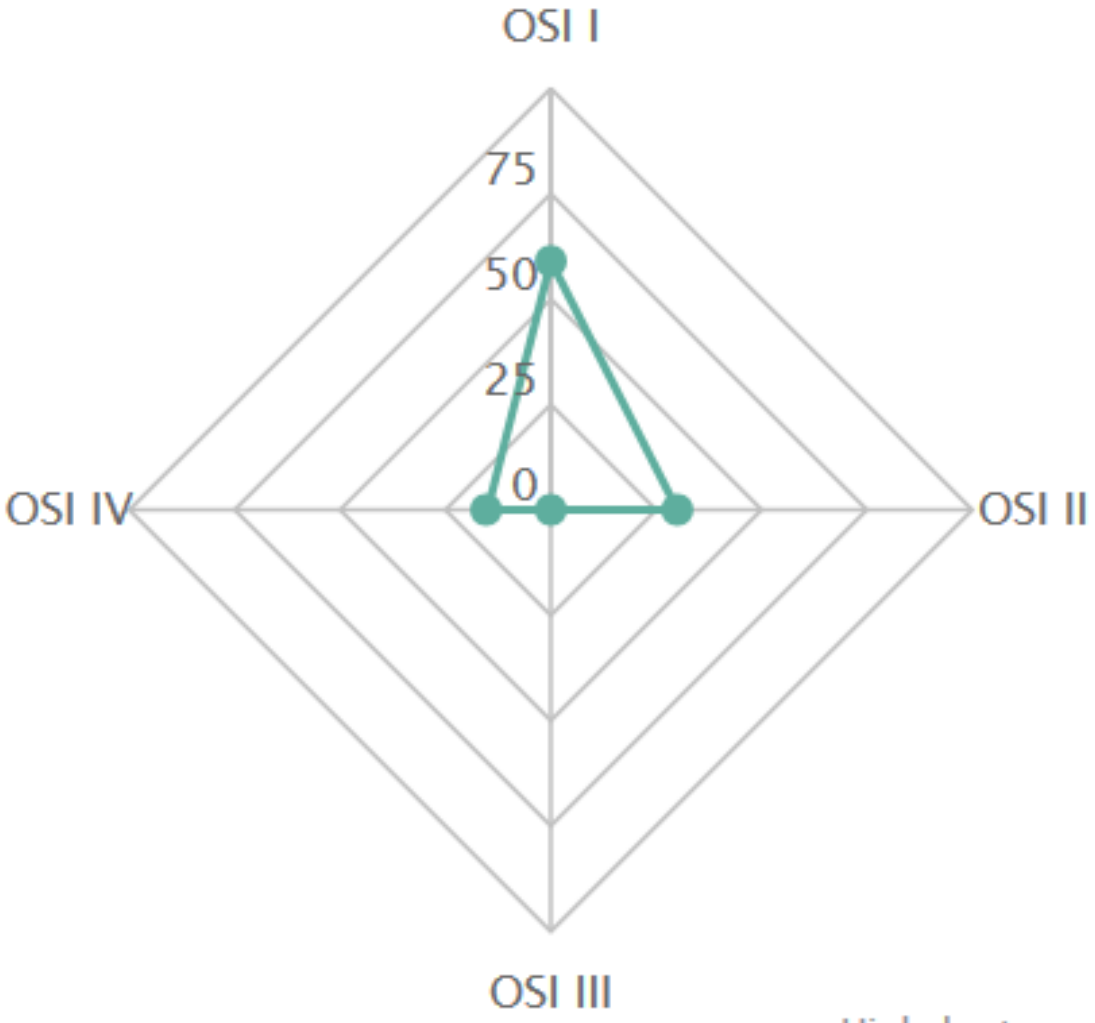


EGDI Overview

BG: 0.5421

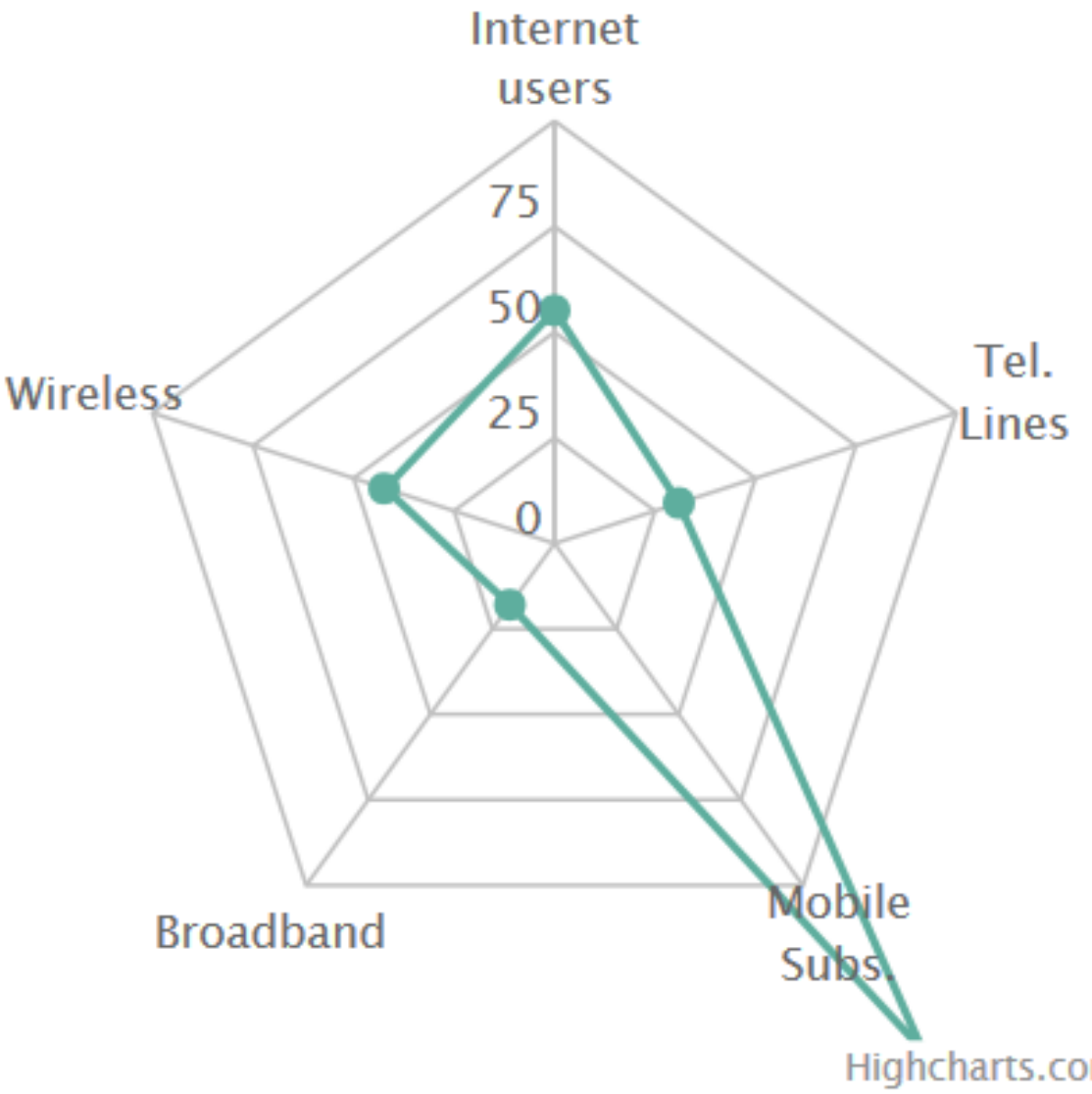
EGDI = 1/3 (OSI $_{normalized}$ + TII $_{normalized}$ + HCI $_{normalized}$)

OSI (Online Service Index)
BG: 0.2362

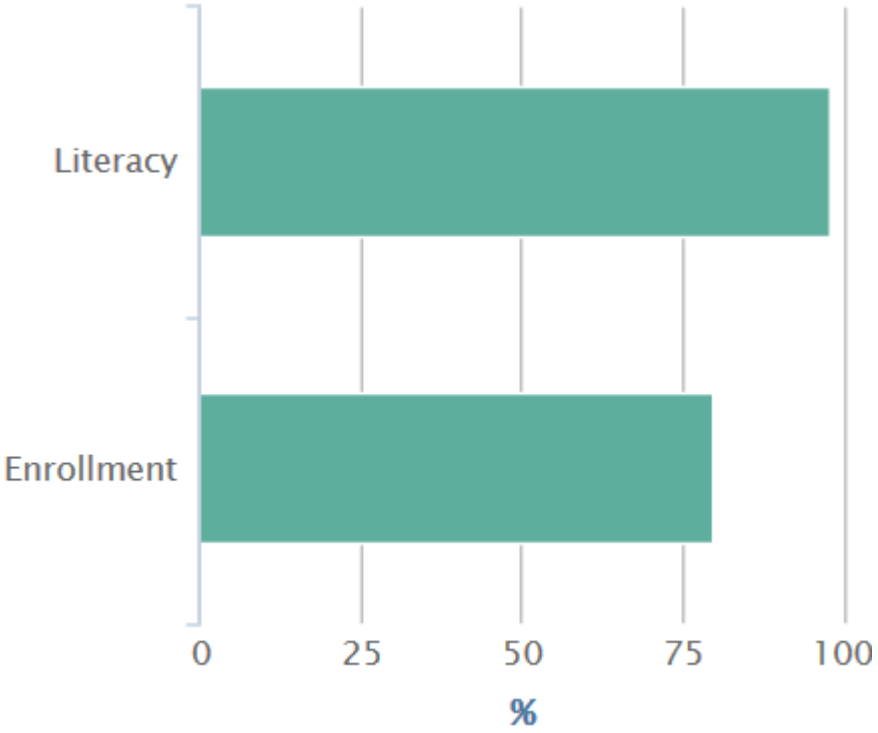


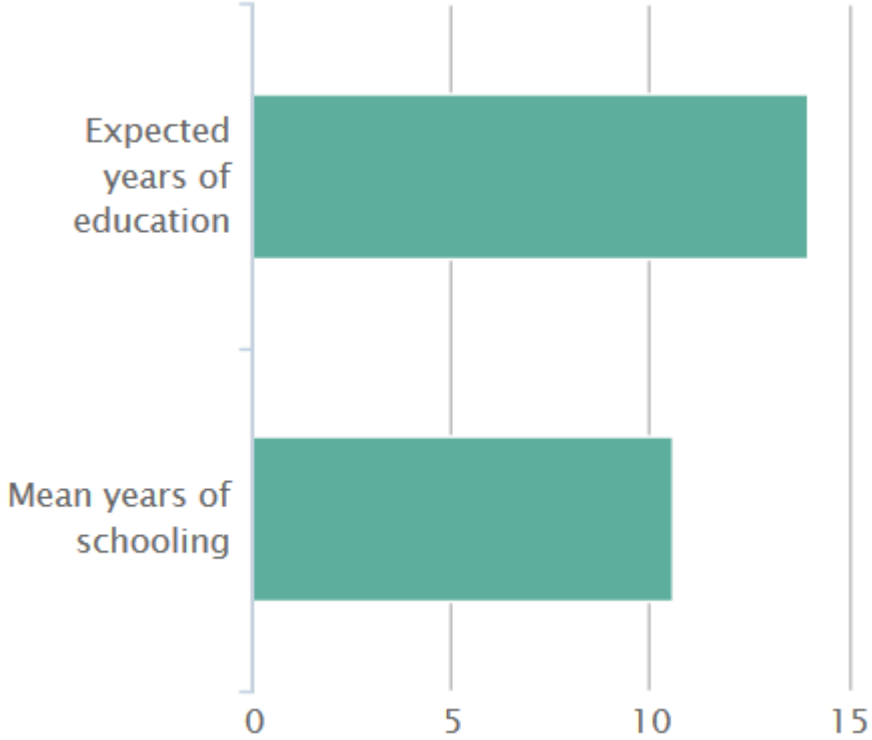
OSI I: emerging (just) information
OSI II: enhanced (1-way) information
OSI III: transactional (2-way) information
OSI IV: connected services

TII (Telecommunication Infrastructure Index) BG: 0.5941



HCI (Human Capital Index)
BG: 0.7960





UNPANMETER
EXIT
COURSE MAP
CONTACT US
abc
glossary
REFRESH
BACK
NEXT
METER - Version 2.0 - Introduction - Welcome
1 / 238
UNPANMETER
Welcome to METER. Before continuing, you must supply the following information, and click on the 'Submit' button.
Please select your country:
Bulgaria
Please select your level:
National
Please enter your department:
Submit

UNPANMETER

EXIT COURSE MAP CONTACT US GLOSSARY REFRESH BACK NEX

METER - Version 2.0 - Introduction

METER, as an advisory tool for decision makers, is a work-in-progress. Its interactive nature allows for feedback from users based on policy and implementation issues related to e-government.

Users are encouraged to provide their views, comments and suggestions on the scope, depth, and usefulness, as well as the user-friendliness of the tool. This will help UNDESA further enhance and fine-tune this tool to better meet the needs and requirements of its users.

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ST/ESA/PAD/SER.E/136 METER

Main pillars, considered as key to the establishment of a supportive enabling environment for e-government

Commitment

C1 Access to training resources

C2 Commitment to high quality, on-line access

C3 Innovation capability

C4 Partnership development

Vision and policy

P1 Citizen and business engagement

P2 Governance

P3 Information as an asset

P4 Standards development and review

P5 Alignment

P6 Leaders, champions, and leadership

Legal

L1 Regulatory framework

L2 Security and privacy

Organization

O1 Procurement

O2 Public value

O3 Data capture, management and use

Technology

T1 Access to computer equipment

T2 Access to the Internet

T3 Standard system management practices

T4 Integrating systems and data

T5 Reliability of the telecommunication infrastructure

T6 Use of ICT resources

Какво ще се мери след 4 години

Social media as service channel
E-health and m-health
Open Government Data
SMART Government
GREEN Government

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